

MERIDEN PUBLIC UTILITIES

CUSTOMER AWARENESS

IF THERE IS QUESTION ABOUT THE IDENTITY OF A WATER DIVISION STAFF MEMBER, PLEASE BE AWARE OF THE FOLLOWING:

- **Meriden Water Division staff carry photo identification. Please ask to see identification prior to allowing anyone into your home or business. To confirm that a Meriden Water Division Staff member is at your property, please contact the Meriden Water Division at 203-630-4256. If you have suspicion that the person is not with the Water Division, Please contact the Meriden Police at 203-630-6201**
- **Meriden Water Division staff drive marked vehicles stating “Meriden Public Utilities, and “Water Division”. There is also a City of Meriden seal on the vehicle.**
- **Meriden Water Division vehicle license plates end with ME (ex. 123-ME)**
- **Meriden Water Division staff wear uniforms identifying themselves. Uniforms will have**

**“Meriden Public Utilities” and “Water Division”
on the left side of the chest.**

- **Meriden Water Division will schedule appointments with customers prior to going to residences. There may be instances where an unannounced visit may take place.**
- **When in doubt, contact the Meriden Water Division at 203-630-4256 or the Meriden Police at 203-630-6201.**